

SuperOffice Analyze

for Seven (7.0)

This document contains the detailed system requirements for SuperOffice Analyze for Seven

Web Server

Processor:	Intel® 3.0Ghz Dual / Quad Core (x86) or (x64) AMD™ 3.0Ghz Dual / Quad Core (x86) or (x64)
Memory (RAM):	3 GB
Operating system:	Microsoft Windows Server 2003 (32bit) or (64bit) (R2) Microsoft Windows Server 2008 (32bit) or (64bit) Microsoft Windows Server 2008 R2
Network:	TCP / IP network with less than 10 ms response time
Internet Information Server:	Microsoft IIS 6.0 Microsoft IIS 7.0 Microsoft IIS 7.5
SMTP / HTTP:	Port 143 and 25 must be open between the web and e-mail server. HTTP must be opened in the firewall (Default port 80)
Other:	Microsoft .NET v4.0 (full installation) Locale Administrator rights (installation)

Note!

Actual requirements and product functionality may vary depending on system configuration and number of users.

Database Server

Suppliers:	Microsoft
Database server(s)	Microsoft SQL Server 2005 (32bit) or (64bit) Microsoft SQL Server 2008 (32bit) or (64bit) (R2)
Port:	Port 1433 to SQL-server must be accessible from the web server. Or any other port if not default port for SQL server is used.

Note!

Analyze SuperOffice database can be installed on existing database servers (stand-alone or clustered). SuperOffice CRM application must use the same database type as defined above. It is recommended that the server has enough RAM so memory swapping to disk is minimal. If you want to connect to an Oracle or other data source we recommend you to set up a satellite that replicates data into a SQL Server database for reporting.

For detailed system requirements, please read the requirements from the database vendors. Requirements for the database server will vary depending on database size and number of concurrent users.

For better performance it is often the database server, you should adjust. We have made separate suggestions for optimal performance on your database server. This is not a requirement but a suggestion to get more out of your solution. See more on:

<http://services.businessanalyze.com/community/node/5>

Web Client

Browser:	Internet Explorer 8.0 / 9.0 (earlier version not supported) Google Chrome 13.x or newer Mozilla Firefox 3.6/4.0 or newer (win) or (Mac) Safari 5.0 or newer (win) or (Mac) Opera 11.x
Memory (RAM):	2 GB
Screen resolution:	1280x1024

SuperOffice Client

SuperOffice Client:	SuperOffice Customer Sales & Marketing 7.x (windows) SuperOffice Customer Sales & Marketing 7.x (web)
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Note!

For detailed requirements for SuperOffice tools see separate requirements document.